

**FAST
RELIABLE
ACTIVE**

PMR-0879492

Air Cargo Community Frankfurt e.V.

Kompetenzteam Pharma

Projekt 2020: (M)AWB "Handling Information" bei Pharma Sendungen

(M)AWB "Handling Information" bei Pharma Sendungen

Auszug aus den IATA TCR 2020

7.1 Air Waybill

OPERATOR VARIATIONS: [EK-01](#)

It is essential that air waybills for pharmaceutical shipments be complete and accurate in all respects.

The "Shipper's Name and Address" and "Consignee's Name and Address" boxes must show the *full* name and address, not abbreviated versions. It is recommended that phone numbers are shown for both shipper and consignee.

In the "Handling Information" box, only handling information required by the airlines is to be inserted. The entry shall be as clear and concise as possible, and understandable by all parties involved in movement of the shipment. The use of IATA three-letter handling codes is recommended (see section [7.2](#)).

Under no circumstances are air waybills to be completed with unreasonable instructions or specific temperature conditions. Entries such as "Keep Under Refrigeration at all Times" and "Maintain at below 5°C" are not acceptable, unless agreed to by the airline.

If the shipment is accompanied by health certificates or other official permits, etc, these should be listed as accompanying documents in the "Handling Information" box of the air waybill. The documents should be firmly attached to the air waybill and not enclosed with the goods (see section [7.5](#)).

The "Nature and Quantity of Goods" box must show a description, such as "Pharmaceuticals". See *completed air waybill example past the marking section*.

Dry ice is classified as dangerous goods. When shipped in or with pharmaceutical cargo as a refrigerant, the air waybill must contain the entries required under the IATA Dangerous Goods Regulations.

The Air Waybill must include a shipper's 24 hour emergency contact number and its purpose clearly identified, e.g. "Emergency Contact:..." by means of a complete telephone number (including the international access code with the "+" (plus) sign) for use in the event of an incident with the time and temperature sensitive healthcare shipment.



EK—Emirates

EK-01 Only single temperature requirement must be shown in the AWB. The use of IATA three-letter handling code is mandatory (ERT/COL/CRT/FRO) and must be clearly mentioned in 'Handling Information Box' in the AWB. The temperature requirement will be applicable to the entire shipment in the AWB.

Required temperature will be maintained where possible during transport.

AWB Beispiel: konform laut IATA TCR 2020 (7.1, 7.2+7.5 / grün markiert)

7 7 7	1 2 3 4	5 6 7 8										
Shipper's Name and Address				Shipper's Account Number				Not Negotiable				
H. Heinz MFG Co. Frankfurt Intl. Airport Frankfurt am Main Germany ph: +49-69-000000				(Street and area code)				Air Waybill TRANSPARENT AIR Issued by 227 RUE BLANCHET 75076 PARIS FRANCE Copies 1, 2 and 3 of this Air Waybill are originals and have the same validity.				
Consignee's Name and Address				Consignee's Account Number				It is agreed that the goods described herein are accepted in apparent good order and condition (except as noted) for carriage SUBJECT TO THE CONDITIONS OF CONTRACT ON THE REVERSE HEREOF. ALL GOODS MAY BE CARRIED BY ANY OTHER MEANS INCLUDING ROAD OR ANY OTHER CARRIER UNLESS SPECIFIC CONTRARY INSTRUCTIONS ARE GIVEN HEREON BY THE SHIPPER, AND SHIPPER AGREES THAT THE SHIPMENT MAY BE CARRIED VIA INTERMEDIATE STOPPING PLACES WHICH THE CARRIER DEEMS APPROPRIATE. THE SHIPPER'S ATTENTION IS DRAWN TO THE NOTICE CONCERNING CARRIER'S LIMITATION OF LIABILITY. Shipper may increase				
Calumet Drug Co. 1000 Riverside Road Chicago, ILL USA ph: +1-708-000000				(area code)								
Issuing Carrier's Agent Name and City ACCF Forwarder Flughafen Str. 1 Flughafen Str. 1 60549 Frankfurt (ph: +49 69 69123 1234)				Accounting Information 5555-1234 5678 9012								
Agent's IATA Code				Account No.								
Airport of Departure (Addr. of First Carrier) and Requested Routing FRANKFURT												
To	By First Carrier	Routing and Destination	to	by	to	by	Currency	CHG	WT/VAL	Other	Declared Value for Car	Declared Value for Cust
ORD	TRANSPARENT AIR						EUR	PZ	X	X	NVD	NCV
Airport of Destination			Flight/Date	For Carrier Use Only	Flight/Date	Amount of Insurance		INSURANCE - if carrier offers Insurance, and such insurance is requested in accordance with the conditions the real, indicate amount to be insured in figures in box marked "Amount of Insurance".				
O'HARE												
Handling Information insert handling information required by the airline (incl. list of official permits) / apply 24h emergency contact phone number the use of IATA 3-letter codes is recommended (i.e. ACT, PIL, COL, CRT...)												
do not use unreasonable instructions or specific temperature conditions / keep in mind dry ice falls under DGR										SCI X		
No. of Pieces RCP	Gross Weight	kg lb	Rate Class		Chargeable Weight	Rate		Total	Nature and Quantity of Goods (incl. Dimensions or Volume)			
			Commodity Item No.			Charge						
2	200	K	Q		200	2.53		506.00	PHARMACEUTICALS			



(M)AWB "Handling Information" bei Pharma Sendungen

Empfehlung des Kompetenzteams Pharma / ACCF e.V.

Angaben sollten über die Empfehlung der IATA TCR hinaus gehen:

- Übersicht der Erläuterungen zu Punkt 1, 2 + 3
- 4 Beispiel AWBs zu den IATA Service Codes (ACT, ACT ICE, PIL CRT, PIL COL)*

Remark#	AWB field	What needs to be displayed here?	Do <u>not</u> display here !	Notes
1	Accounting Information	Name of Airline Product, e.g. Pharma Passive / Active Service. Cust account / spot rate / allotment number as per forwarder's (internal) requirements.	Requested Temperature range or IATA service codes like "PIL COL" shall not be mentioned in here.	
2	Handling Information	„All“ information insuring proper handling of goods. Display „security status“ and 24h emergency contact telephone number. Indicate that „Pharma“ is shipped, use IATA service codes e.g. "PIL, ACT, ICE, COL, CRT, ERT, FRO". Ask for „action“ e.g. „Keep“. Provide requested transport temperature range in °Celsius.	Do not use unnecessary words such as „Please“. Do not use the "-“ symbol for temperature ranges, but use „to“, i.e. +2°C to +8°C. Do not use phrases like „whenever possible“ for temperature ranges, if not required by the airline.	Communicate as precise and clear as possible. Keep in mind, that software systems in the industry limit the amount of letters. Therefore thermology like IATA service codes are requested but not sufficient enough as sole indication.
3	Name and Quantity of Goods	What type of goods are shipped? Use the word „Pharmaceuticals“, if pharmaceuticals are shipped. If cooling is required, use terms like "refrigerated". Provide dims and amount for each box in here.		

AWB Beispiel: konform laut IATA TCR 2020 + Vorschlag ACCF Projektarbeit Kompetenzteam Pharma 2020 (ACT, blau markiert)

7 7 7	1 2 3 4	5 6 7 5													
Shipper's Name and Address				Shipper's Account Number				Not Negotiable							
H. Heinz MFG Co. Frankfurt Intl. Aiport Frankfurt am Main Germany ph: +49-69-000000				(Street and area code)				Air Waybill TRANSPARENT AIR Issued by 227 RUE BLANCHET 75076 PARIS FRANCE				Copies 1, 2 and 3 of this Air Waybill are originals and have h same validity.			
Consignee's Name and Address				Consignee's Account Number				It is agreed that the goods described herein are accepted in apparent good order and condition (except as noted) for carriage SUBJECT TO THE CONDITIONS OF CONTRACT ON THE REVERSE HEREOF. ALL GOODS MAY BE CARRIED BY ANY OTHER MEANS INCLUDING ROAD OR ANY OTHER CARRIER UNLESS SPECIFIC CONTRARY INSTRUCTIONS ARE GIVEN HEREON BY THE SHIPPER, AND SHIPPER AGREES THAT THE SHIPMENT MAY BE CARRIED VIA INTERMEDIATE STOPPING PLACES WHICH THE CARRIER DEEMS APPROPRIATE. THE SHIPPER'S ATTENTION IS DRAWN TO THE NOTICE CONCERNING CARRIER'S LIMITATION OF LIABILITY. Shipper may increase such limitation of liability by declaring a							
Calumet Drug Co. 1000 Riverside Road Chicago, ILL USA ph: +1-708-000000				(area code)											
Issuing Carrier's Agent Name and City ACCF Forwarder Flughafen Str. 1 Flughafen Str. 1 60549 Frankfurt (ph: +49 69 69123 1234)				Accounting Information ¹				*name of Airline Pharma Active Service* *cust account/spot rate as per forwarder's internal requirements							
Agent's IATA Code				Account No.				5555-1234 5678 9012							
Airport of Departure (Addr. of First Carrier) and Requested Routing															
FRA															
To	By First Carrier	Routing and Destination		to	by	to	by	Currency	CHG	WT/VAL	Other	Declared Value for Ca		Declared Value for Customs	
DFW										PPD	COL	PPD	COLL		
Airport of Destination				Flight/Date	For Carrier Use Only		Flight/Date	Amount of Insurance				INSURANCE - if carrier others Insurance, and such insurance is requested in accordance with the conditions the real, indicate amount to be insured in figures in box marked "Amount of Insurance".			
Handling Information ² SPX by KC (plus information as per forwarder's internal requirements) / 24h emergency contact ph: +49 69 69 123 1234 Pharma ACT / recharge whenever possible Setpoint +5°C / 4 pcs loaded in 1 RAPe2: RAP81069PC												SCI X			
No. of Pieces RCP	Gross Weight	kg	Rate Class	Commodity Item No.	Chargeable Weight	Rate	Charge	Total	Nature and Quantity of Goods (incl. Dimensions or Volume)						
		lb							³ Pharmaceuticals						



AWB Beispiel: konform laut IATA TCR 2020 + Vorschlag ACCF Projektarbeit Kompetenzteam Pharma 2020 (ACT dry ice, blau markiert)

7 7 7		1 2 3 4 5 6 7 5	
Shipper's Name and Address H. Heinz MFG Co. Frankfurt Intl. Airport Frankfurt am Main Germany ph: +49-69-000000		Shipper's Account Number (Street and area code)	Not Negotiable Air Waybill TRANSPARENT AIR Issued by 227 RUE BLANCHET 75076 PARIS FRANCE Carrier 1, 2 and 3 of this Air Waybill are original and have same validity.
Consignee's Name and Address Calumet Drug Co. 1000 Riverside Road Chicago, ILL USA ph: +1-708-000000		Consignee's Account Number (area code)	It is agreed that the goods described herein are accepted in apparent good order and condition (except as noted) for carriage SUBJECT TO THE CONDITIONS OF CONTRACT ON THE REVERSE HEREOF. ALL GOODS MAY BE CARRIED BY ANY OTHER MEANS INCLUDING ROAD OR ANY OTHER CARRIER UNLESS SPECIFIC CONTRARY INSTRUCTIONS ARE GIVEN HEREON BY THE SHIPPER, AND SHIPPER AGREES THAT THE SHIPMENT MAY BE CARRIED VIA INTERMEDIATE STOPPING PLACES WHICH THE CARRIER DEEMS APPROPRIATE. THE SHIPPER'S ATTENTION IS DRAWN TO THE NOTICE CONCERNING CARRIER'S LIMITATION OF LIABILITY. Shipper may increase such limitation of liability by declaring a higher value for carriage and paying a supplemental charge if required.
Issuing Carrier's Agent Name and City ACCF Forwarder Flughafen Str. 1 Flughafen Str. 1 60549 Frankfurt (ph: +49 69 69123 1234)		Accounting Information 1 *name of Airline Pharma Active Service* *cust account/spot rate as per forwarder's internal requirements* 5555-1234 5678 9012	
Agent's IATA Code 		Account No. 	
Airport of Departure (Addr. of First Carrier) and Requested Routing FRA			
To DFW	By First Carrier 	Routing and Destination 	Declared Value for Carriage
Airport of Destination 	Flight/Date 	For Carrier Use Only 	Declared Value for Customs
Handling Information 2 SPX by KC (plus information as per forwarder's internal requirements) / 24h emergency contact ph: +49 69 69 123 1234 Pharma ACT ICE / Re-icing instructions as per attd. dry ice calculation sheet (i.e. "re-icing and change batteries after arrival") Setpoint +5°C / Keep between +10°C to +30°C during storage and transport / 1 pc loaded in 1 RKNt2: RKN21220PC		INSURANCE - if carrier authorz Insurance, and such insurance is requested in accordance with the conditions the real, indicate amount to be insured in figures in box marked *Amount of Insurance*.	
No. of Pieces RCP	Gross Weight kg lb	Rate Class Commodity Item No.	Chargeable Weight
Rate Charge		Total	
Nature and Quantity of Goods (incl. Dimensions or Volume) 3 Pharmaceuticals UN 1845 Dry Ice, class 9, 120 kg net loaded in RKN21220PC			SCI X



AWB Beispiel: konform laut IATA TCR 2020 + Vorschlag ACCF Projektarbeit Kompetenzteam Pharma 2020 (PIL COL, blau markiert)

7 7 7	1 2 3 4	5 6 7 5										
Shipper's Name and Address			Shipper's Account Number			Not Negotiable						
H. Heinz MFG Co. Frankfurt Intl. Airport Frankfurt am Main Germany ph: +49-69-000000			(Street and area code)			Air Waybill TRANSPARENT AIR Issued by 227 RUE BLANCHET 75076 PARIS FRANCE Copies 1, 2 and 3 of this Air Waybill are originals and have the same validity.						
Consignee's Name and Address			Consignee's Account Number			It is agreed that the goods described herein are accepted in apparent good order and condition (except as noted) for carriage SUBJECT TO THE CONDITIONS OF CONTRACT ON THE REVERSE HEREOF. ALL GOODS MAY BE CARRIED BY ANY OTHER MEANS INCLUDING ROAD OR ANY OTHER CARRIER UNLESS SPECIFIC CONTRARY INSTRUCTIONS ARE GIVEN HEREON BY THE SHIPPER, AND SHIPPER AGREES THAT THE SHIPMENT MAY BE CARRIED VIA INTERMEDIATE STOPPING PLACES WHICH THE CARRIER DEEMS APPROPRIATE. THE SHIPPER'S ATTENTION IS DRAWN TO THE NOTICE CONCERNING CARRIER'S LIMITATION OF LIABILITY. Shipper may increase such limitation of liability by declaring a						
Calumet Drug Co. 1000 Riverside Road Chicago, ILL USA ph: +1-708-000000			(area code)			Accounting Information ¹ *name of Airline Pharma Passive Service* *cust account/spot rate as per forwarder's internal requirements 5555-1234 5678 9012						
Issuing Carrier's Agent Name and City			Agent's IATA Code			Account No.						
ACCF Forwarder Flughafen Str. 1 Flughafen Str. 1 60549 Frankfurt (ph: +49 69 69123 1234)												
Airport of Departure (Addr. of First Carrier) and Requested Routing												
FRA												
To	By First Carrier	Routing and Destination	to	by	to	by	Currency	CHG	WT/VAL	Other	Declared Value for Ca	Declared Value for Customs
DFW									PPD COL	PPD COLL		
Airport of Destination		Flight/Date	For Carrier Use Only		Flight/Date	Amount of Insurance		INSURANCE - if carrier offers Insurance, and such insurance is requested in accordance with the conditions of the real, indicate amount to be insured in figures in box marked "Amount of Insurance".				
Handling Information ² SPX by KC (plus information as per forwarder's internal requirements) /24h emergency contact ph: +49 69 69 123 1234 Pharma PIL COL Keep between +2°C to +8°C during transport and storage												
										SCI X		
No. of Pieces RCP	Gross Weight	kg lb	Rate Class Commodity Item No.	Chargeable Weight	Rate Charge	Total		Nature and Quantity of Goods (incl. Dimensions or Volume)				
2	200	K	Q	200	2.53	506.00		³ Refrigerated Pharmaceuticals (plus Dims per pc)				



AWB Beispiel: konform laut IATA TCR 2020 + Vorschlag ACCF Projektarbeit Kompetenzteam Pharma 2020 (PIL CRT, blau markiert)

7 7 7	1 2 3 4	5 6 7 8										
Shipper's Name and Address				Shipper's Account Number				Not Negotiable				
H. Heinz MFG Co. Frankfurt Intl. Airport Frankfurt am Main Germany ph: +49-69-000000				(Street and area code)				Air Waybill TRANSPARENT AIR Issued by 227 RUE BLANCHET 75076 PARIS FRANCE Copies 1, 2 and 3 of this Air Waybill are originals and have the same validity.				
Consignee's Name and Address				Consignee's Account Number				It is agreed that the goods described herein are accepted in apparent good order and condition (except as noted) for carriage SUBJECT TO THE CONDITIONS OF CONTRACT ON THE REVERSE HEREOF. ALL GOODS MAY BE CARRIED BY ANY OTHER MEANS INCLUDING ROAD OR ANY OTHER CARRIER UNLESS SPECIFIC CONTRARY INSTRUCTIONS ARE GIVEN HEREON BY THE SHIPPER, AND SHIPPER AGREES THAT THE SHIPMENT MAY BE CARRIED VIA INTERMEDIATE STOPPING PLACES WHICH THE CARRIER DEEMS APPROPRIATE. THE SHIPPER'S ATTENTION IS DRAWN TO THE NOTICE CONCERNING CARRIER'S LIMITATION OF LIABILITY. Shipper may increase				
Calumet Drug Co. 1000 Riverside Road Chicago, ILL USA ph: +1-708-000000				(area code)				Accounting Information ¹ *name of Airline Pharma Passive Service* *cust account/spot rate as per forwarder's internal requirements 5555-1234 5678 9012				
Issuing Carrier's Agent Name and City ACCF Forwarder Flughafen Str. 1 Flughafen Str. 1 60549 Frankfurt (ph: +49 69 69123 1234)				Agent's IATA Code				Account No.				
Airport of Departure (Addr. of First Carrier) and Requested Routing FRA												
To	By First Carrier	Routing and Destination	to	by	to	by	Currency	CHG	WTVAL	Other	Declared Value for Car	Declared Value for Cust
DFW									PPC	COLL	PPC	COLL
Airport of Destination			Flight/Date	For Carrier Use Only	Flight/Date	Amount of Insurance		INSURANCE - if carrier offers insurance, and such insurance is requested in accordance with the conditions the real, indicate amount to be insured in figures in box marked "Amount of Insurance".				
Handling Information ² SPX by KC (plus information as per forwarder's internal requirements) /24h emergency contact ph: +49 69 69 123 1234 Pharma PIL CRT Keep between +15°C to +25°C during transport and storage												SCI X
No. of Pieces RCP	Gross Weight	kg lb	Rate Class		Chargeable Weight	Rate Charge	Total	Nature and Quantity of Goods (incl. Dimensions or Volume)				
			Commodity Item No.									
2	200	K	Q		200	2.53	506.00	³ Pharmaceuticals (plus Dims per pc)				

